



effective leadership and quality have evidenced in the literature and were summarised in the NHS Healthcare Leadership Model (2013 p.7). Many authors have discussed culture and how leadership supports quality of care (Dickinson *et al.*, 2013; Dixon-Woods *et al.*,

#### 4. What skills and competencies are required?

Experience and synthesis of the literature and good practice has led to the identification by the forum of five key skills and competencies for leadership and management in nursing. It is concluded that the development of these will support the nurse in working effectively as a leader or manager.

This is the section, which

fringe event.

It includes key skills and competencies in:

Role modelling

Emotional Intelligence

Motivational skills

Organisational skills

Courage and ability to voice concerns, and to hold critical conversations.

**Lindsey Scott on behalf of the Nurses in Management and Leadership Forum Committee**

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